



Greatmats Standard XL Tap Marley Dance Floor Manufacturer's Limited Warranty

Greatmats provides this limited warranty from the manufacturer (the "Seller") who warrants that Greatmats Standard XL Tap Marley Dance Floor products are tested in accordance with the claims made within the trade literature. The quality systems which control the design, manufacture and supply of all of the Seller's products are accredited to ISO 9001. Also, most of the Seller's products have been awarded independent Agrément Certification where applicable for the product category. The Seller also has environmental accreditation to ISO 14001.

The Seller guarantees that the product will be free from any manufacturing defects, that it will be appropriate for the use area applications listed in the general requirements of EN ISO 10581, and that it will provide a minimum of ten years serviceable life in normal wear and tear circumstances.

This guarantee is only valid if the product is installed by a skilled tradesperson, the installation is carried out in accordance with the recommendations detailed in the Seller's Technical Manual and the industry code of practice BS 8203 using adhesives approved by the Seller. The installed floor must be maintained in accordance with the Seller's maintenance recommendations and using products recommended by the Seller, and all reasonable precautions must have been taken to eliminate the presence of dirt through dirt barrier systems e.g. entrance matting.

Prior to commencing any replacement work, the Seller or their agent reserves the right to visit the installation to investigate the cause of the problem. If the Seller agrees that the product is at fault, they will arrange with the installer the remedial course of action, who will then carry out the necessary work. The replacement will cover the immediate affected area and the adjacent area up to the nearest practical or natural break i.e. doorway or change of use area. The Seller will not accept or be liable for any liquidated damages or other costs not included in the aforementioned statements. This guarantee does not affect the individuals statutory rights with regard to both the product and services supplied. This guarantee is non-transferable. Proof of purchase will be required for any claim.

In providing this guarantee at no extra cost to the end user, the Seller reserves the right to offer an alternative color or equal product should a direct replacement no longer be available. This guarantee does not cover defects arising from excessive moisture, chemical reaction, corrosion, extremes in temperature, abuse and abnormal usage above which the product is specified.

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