



## **Enterprise Commercial Carpet Tile Manufacturer's Limited Warranty**

SKU: ETTILE-AN3

**Greatmats provides this limited warranty from the manufacturer (the "SELLER") who offers the following limited warranty:**

The manufacturer ("SELLER") warrants that Enterprise Tile (the "Product") sold to the first end user ("END USER") will be free of manufacturing defects in materials provided that Product is stored, installed, and maintained strictly in accordance with the SELLER's instructions for a period as provided in Section IV of this Limited Warranty.

Receipt and installation of the Product constitutes acceptance of this Limited Warranty and all of its terms, conditions, limitations, and disclaimers.

This Limited Warranty applies only to installations sold to the first END USER of the Product and becomes void on the transfer or sale of the Product or the use of the Product by any party other than END USER.

### **I. Installation and Maintenance Requirements**

This Limited Warranty applies only if:

The Product is installed on a properly prepared subfloor as detailed within the product installation instructions and ASTM F710 Standard Practice for Preparing Concrete Subfloors to Receive Resilient Flooring; and

The Product is installed properly following the published installation instructions by professional flooring installers experienced at installing commercial resilient floor covering products and having sufficient professional liability insurance coverage (aka Errors and Omissions Insurance) for the project; and

The Product is maintained according to the SELLER's instructions furnished to END USER at the time of purchase; and

The Product is not misused or abused, and there is no evidence of mishandling, neglect, modification or repair without the approval of SELLER or damage done to the product by anyone other than SELLER.

### **II. Method for Obtaining Warranty Service**

To obtain a replacement product under this Limited Warranty, END USER must:

Provide SELLER with a written notice of any alleged defect within the warranty period stated in Section IV and ten (10) days of its discovery; and

Send the photographs of the defective product(s) to [info@greatmats.com](mailto:info@greatmats.com) ("Warranty Claim Procedures").

# Enterprise Commercial Carpet Tile Manufacturer's Limited Warranty - continued

## III. Warranty Service Period

If the Product shall be proved to SELLER's satisfaction to be defective, within the applicable warranty period described below, SELLER's obligations under this Limited Warranty shall be limited to either repairing or replacing the Product, at SELLER's sole discretion, if such defect was caused solely by defective materials. Such repair or replacement shall be the SELLER's sole obligation and END USER's exclusive remedy hereunder and shall be conditioned upon END USER fulfilling its obligations under SELLER's Warranty Claim Procedures.

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